

CELEBRITY CRUISE LINES (as of 3/15/2020)

Due to continued port closures and global travel restrictions, as well as to help ensure the continued safety of our guests and crew, we are temporarily suspending all cruising operations globally beginning tomorrow, March 15th, and will resume sailing again on Saturday, April 11th.

Up until today we did not intend to cancel voyages, however, in an abundance of caution we feel this is the best decision for the health and safety of all. This decision was not made lightly as we value your clients' vacation time and want to ensure they have the best experience possible on a Celebrity Cruise.

In order to compensate for these cancellations, all booked guests will automatically receive a 125% Future Cruise Credit (FCC) valid until December 31st, 2021. Should they prefer a 100% refund to their original method of payment you may contact us anytime up until the expiration date of their FCC.

If your clients pre-booked any shore excursions through Celebrity Cruises, they'll receive a full refund to the original form of payment. Guests with independent arrangements should contact their tour operators as soon as possible. If your clients pre-purchased any beverage, internet, specialty dining or other onboard packages, they will also receive a full refund to the original form of payment.

Guests with air travel and hotel booked through Flights by Celebrity will be refunded automatically. Guests with independent air arrangements need to contact their air carriers directly to make all required cancellations.